Sui Tian Fu Ban Gui [2021] No. 1

Notice of General Office of Tianhe District People’s Government of Guangzhou Municipality on Issuing the Management Measures for Review of the Tianhe District Chief Quality Award

All agencies directly under the district government and street community offices,

The *Management Measures for Review of the Tianhe District Chief Quality Award* have been approved by the Party Committee and People’s Government of Tianhe District and are hereby issued to you for compliance and implementation. Problems encountered in the implementation shall be directly reported to the Administration for Market Regulation of Tianhe District.

General Office of Tianhe District People’s Government of Guangzhou Municipality

February 7, 2021

Management Measures for Review of the Tianhe District Chief

**Quality Award**

**Chapter I General Provisions**

**Article 1** To improve the government quality award system, standardize the review of the District Chief Quality Award, set up an advanced benchmark for quality, promote quality development to build a strong district of quality, raise the quality level of the products, services, projects and environment of the district, and strengthen the international competitiveness of Tianhe District in an all-round manner, in accordance with relevant provisions of the *Product Quality Law of the People’s Republic of China and the Guiding Opinions of the CPC Central Committee* and the *State Council on Carrying Out the Quality Enhancement Campaign*, these Measures are hereby formulated in light of the reality of our district.

**Article 2** The “Tianhe District Chief Quality Award” (“District Chief Quality Award”) mentioned herein is the highest quality award set up by Tianhe District People’s Government. It is given by the district government as commendation and reward to the enterprises or organizations that have achieved outstanding results in quality management and operation performance, play a significant industrial demonstration and driving role in products, services, engineering quality, environmental protection, pollution control, capability for independent innovations and market competitiveness, and have made excellent contributions to economic and social development of the district.

**Article 3** With the aim of “choosing the best and setting up benchmark”, the review of the District Chief Quality Award follows the principle of being scientific, just, fair and open and is implemented in strict compliance with the procedure and standards on the basis of voluntary application by enterprises or organizations.

**Article 4** In principle, the District Chief Quality Award are granted once every three years and the winners for each session will not exceed 5 enterprises or organizations. The winners will be selected among the “Four Qualities” enterprises or organizations, but the quota will not be distributed evenly. The award should be set in a way that is consistent with the overall industrial development objectives and the characteristic industries of the district. There could be very few or even no award winners. An enterprise or organization that has received the District Chief Quality Award will enjoy the priority in being recommended for a quality award or other programs above district level.

**Article 5** No charges will be collected from any enterprises or organizations in the review of the District Chief Quality Award.

**Chapter II Organization and Management**

**Article 6** The Review Board of Tianhe District Chief Quality Award (“Review Board”) will be set up. The deputy district head shall serve as the chairperson, and the director of the general office of the district government and the director of the Administration for Market Regulation of the district as vice chairpersons. The members include the relevant heads of the Development and Reform Committee, Bureau of Education, Bureau of Science, Technology, Industry and Information Technology, Bureau of Justice, Bureau of Finance, Bureau of Human Resources and Social Security, Bureau of Housing, Construction, Parks and Woods, Bureau of Agriculture and Rural Affairs, Bureau of Commerce and Finance, Bureau of Culture, Radio, Television, Tourism and Sports, Bureau of Public Health, Emergency Administration, Administration for Market Regulation of the district, Bureau of Statistics, Tianhe CBD Administrative Committee, Sub-bureau of Ecology and Environment, Administrative Committee of Tianhe Science and Technology Park, and Tax Bureau of Tianhe District.

**Article 7** The main duties of the Review Board are to organize, promote, and guide the review activities of the District Chief Quality Award; examine and approve the standard, detailed implementation rules, and work procedures for review of the District Chief Quality Award; study and decide the major matters arising during the process of the District Chief Quality Award; and submit the list of winning candidates to the district government for examination and approval.

**Article 8** The Review Board has under it a Review Office (in the Administration for Market Regulation) as a working body that sees to the everyday management in the organization and coordination. The members, working system and procedural rules of the Review Office will be published by the Review Board after examination and approval. The director of the Administration for Market Regulation of the district shall concurrently serve as the director of the Review Office, whose main duties are to:

**8.1** Improve the review scheme and corresponding management system for the District Chief Quality Award;

**8.2** Accept the application materials submitted by the enterprises or organizations;

**8.3** Organize the review of the materials, onsite examination, and daily supervision and management;

**8.4** Select review experts from the society, set up an expert pool, oversee the training and assessment of the review experts, and form an independent Review Expert Panel;

**8.5** Report the review of the District Chief Quality Award to the Review Board, and submit a list of the winning candidate enterprises or organizations to the Review Board for examination;

**8.6** Organize the publicity and promotion of advanced quality management methods, technologies, and application results.

**Article 9** The Review Expert Panel will fulfill the tasks related to review according to regulations, such as review of materials, onsite examination and comprehensive assessment.

**Article 10** The related departments of the district, including the Development and Reform Committee, Bureau of Education , Bureau of Science, Technology, Industry and Information Technology, Bureau of Housing, Construction, Parks and Woods, Bureau of Agriculture and Rural Affairs, Bureau of Commerce and Finance, Bureau of Culture, Radio, Television, Tourism and Sports, Bureau of Public Health, Administration for Market Regulation and Sub-bureau of Ecology and Environment, Tianhe CBD Administrative Committee, the Administrative Committee of Tianhe Science and Technology Park, and the industry associations of the district will be responsible for fostering and recommending the enterprises or organizations in their own sector, jurisdiction, or industry, and publicizing and motivating them to apply for the award.

**Chapter III Application Requirements**

**Article 11** An enterprise or organization that applies for the District Chief Quality Award must meet all the following requirements:

**11.1** Having conducted lawful production and operation activities in Tianhe District for more than 5 years;

**11.2** Meeting the national, provincial and municipal policies for industry, environmental protection, quality, medical care, education and safe production, and, if it is subject to compulsory national supervision and management, having obtained the corresponding license or permit;

**11.3** Having sound systems for quality management, standards, and measurement management, implementing a functioning performance excellence model, having made significant achievements in quality control, and occupying a leading position in China or in the industry in terms of independent innovation, brand strategy implementation, and market competitiveness;

**11.4** Having achieved outstanding business results or made excellent social contributions. Specifically, an enterprise or a profit-making organization shall have ranked among the top in the regional industry for the last 3 years in terms of scale of operation, annual amount of taxes and profits, and the contribution rate of total assets (average values); a non-profit organization shall lead the industry in terms of social contributions and is recommended by the competent department or the industry association of the district;

**11.5** Having outstanding brand advantages, good credit records, and excellent social reputation;

**11.6** Fulfilling social responsibilities actively; in the last 3 years, having never been involved in any major accident of quality, safety, environmental protection, public health and education, nor received criminal or administrative punishment for violation of the laws, rules and regulations on quality supervision, intellectual property, labor protection, environmental protection, safe production, project construction, public health and family planning, education, taxation and statistics; and owing no taxes at the time of application.

**Chapter IV Evaluation Criteria**

**Article 12 The standards for review of** the District Chief Quality Award shall be set on the basis of the “Criteria for Performance Excellence” (GB/T19580) and “Guidelines for the Criteria of Performance Excellence” (GB/Z19579). The specific evaluation will be implemented in light of the reality of Tianhe District, and the evaluation criteria will be revised in keeping with the development of quality management theory and practices.

**Chapter V Review Procedures**

**Article 13 After being approved by the provincial government, each review will proceed according to the following procedures:**

**13.1 Review announcement**

The Review Office announces the work plan and requirements for the review.

**13.2** Application

On the basis of voluntary participation, an enterprise or organization fill out the application form, and submits it together with the self-evaluation report to the Review Office on the given date. (Such materials shall be completed in 2 months after start of application.)

**13.3** Preliminary review

The Review Office will join the related departments, including the district Development and Reform Committee, Bureau of Education , Bureau of Science, Technology, Industry and Information Technology, Bureau of Housing, Construction, Parks and Woods, Bureau of Commerce and Finance, Emergency Administration, Administration for Market Regulation, Sub-bureau of Ecology and Environment, in examining and verifying qualifications to make a list of the qualified enterprises or organizations. (The preliminary review shall be completed within 30 working days after the deadline of application).

**13.4** Materials review

The Review Expert Panel will review the application materials according to the evaluation criteria and other requirements, make a review report, and propose a list of the candidate enterprises (generally not more than 10) for onsite examination based on their scores. The materials review scores will account for 30% of the weight of the total. (The materials review shall be completed within 45 working days after the preliminary review)

**13.5** Onsite examination

The Review Expert Panel will conduct onsite examination of the candidate enterprises or organizations to form an onsite examination report. The score of onsite examination accounts for 70% of the weight of the total. (The onsite examination shall be completed within 45 days after the materials review)

**13.6** Evaluation by the Review Office

On the basis of the materials and onsite examination results, the Review Office will give comprehensive considerations to the regional development orientation and strategic direction, the representativeness of the industry, and the ranking of the total review score, and come up with a proposed list of the winning candidate enterprises or organizations. The list will then be submitted to the Review Board for review. (Such evaluation shall be completed within 25 working days after completion of onsite evaluation)

**13.7** Publicity of the proposed list

The Review Board will deliberate on the review reports and the proposed list of award-winning enterprises or organizations submitted by the Review Office, and draw up a shortlist. The final results shall be keep publicized for 15 days. The Review Office is responsible for accepting and verifying the complaints lodged in the publicity period and submit written verification reports to the Review Board. (This shall be completed within 20 working days upon the end of the publicity period.)

**13.8** Award determination

Depending upon the results of publicity the Review Board will review the list of winning candidate enterprises or organizations, submit it to the district government for approval, and then publish it to the society. (This shall be completed within 45 working days upon the end of the publicity period.)

**Chapter VI Reward and Funds**

**Article 14** The district government will grant the District Chief Quality Award winners with a medal, a certificate, and a one-off bonus of 600,000 yuan.

**Article 15** An enterprise or organization that has received (or been nominated for) the China Quality Award, the Quality Award of Guangdong Provincial Government or the Mayor Quality Award of Guangzhou Municipality may be granted a one-off bonus of 500,000 yuan, 300,000 yuan, and 200,000 yuan, respectively.

**Article 16** The bonus and operating funds will be included as an independent item into the financial budget of the district.

**Article 17** An award-winning enterprise or organization shall use the bonus mainly toward the constant improvement of its quality management. The amount thereof used for rewarding the individuals who have made significant achievements in quality management shall not exceed 50% of total fund.

**Chapter VII Promotion and Application**

**Article 18** The Review Office shall join the related departments, including the district Development and Reform Committee, Bureau of Education, Bureau of Science, Industry and Information Technology, Bureau of Justice, Bureau of Housing, Construction, Parks and Woods, Bureau of Agriculture and Rural Affairs, Bureau of Commerce and Finance, Bureau of Culture, Radio, Television, Tourism and Sports, Bureau of Public Health, Administration for Market Regulation, Tianhe CBD Administrative Committee, Sub-bureau of Ecology and Environment and Administrative Committee of Tianhe Science and Technology Park, in focusing on boosting the application of the excellent performance model in modern service industry, advanced manufacturing industry and the fields of project construction, medical care, environmental protection, education, and public services, so as to help facilitate the quality of products, services, projects and environment.

**Article 19** The related departments, including the district Development and Reform Committee, Bureau of Science, Industry and Information Technology, Bureau of Housing, Construction, Parks and Woods, Bureau of Agriculture and Rural Affairs, Bureau of Commerce and Finance, Bureau of Culture, Radio, Television, Tourism and Sports, Bureau of Public Health, Administration for Market Regulation, Tianhe CBD Administrative Committee, Sub-bureau of Ecology and Environment and Administrative Committee of Tianhe Science and Technology Park shall intensify the support to quality improvement and innovation activities, make enthusiastic publicity, and promote the advanced experience and results of the award-winning enterprises or organizations.

**Article 20** The award-winning enterprises or organizations shall be obliged to publicize and exchange their successful experience in quality management according to the promotion plan of the Review Office, actively fulfill their social responsibilities, give play to their exemplary role and facilitate the overall quality management of the district.

**Chapter VIII Supervision and Management**

**Article 21** For an enterprise or organization that has received the District Chief Quality Award through fraudulent and dishonest means, the Review Board will request the district government to cancel its District Chief Quality Award, recover its certificate, medal, and bonus, and announce the issue to the society. Such enterprise or organization shall be forbidden to take part in the review of the District Chief Quality Award during its existence.

**Article 22** If an award-winning enterprise or organization has any one of the following circumstances, the Review Office will submit a report to the Review Board for it to request the district government to cancel its District Chief Quality Award, recover its certificate and medal, and announce the issue to the society. Such enterprise or organization shall be forbidden to apply for the District Chief Quality Award in the subsequent two sessions.

**22.1** A major accident of quality, production safety, environmental pollution and public health has occurred;

**22.2** Its products have been judged as being seriously unqualified in a national, provincial, municipal or district quality supervision and spot check, or a quality accident has occurred in a construction project;

**22.3** It is mentioned or claimed against abroad due to any quality problem involving products, services, projects and environmental protection, thereby causing considerable damage to national image and prestige;

**22.4** It has been judged by a people’s court or a functional government department that the commodities or services it provides have deceived consumers, thereby causing serious damage to the legitimate rights and interests of consumers;

**22.5** A major case of infringing upon the intellectual property of others has occurred so that it is held criminally accountable for judicial authorities.

**Article 23** An award winner shall constantly improve its quality management and seek excellence. It shall submit an annual report on management of excellent performance to the Review Office every December for five years, starting from the year after the award-winning year.

**Article 24** When mentioning the award in its publicity, an award winner must indicate the award-winning year. However, it shall not mark the award name on its products or the packages.

**Article 25** The award reviewers (both institutions and individuals) shall strictly observe the work discipline, keep confidential the trade secrets of the applicants according to law, remain just and clean-handed, and make review in strict compliance with the relevant regulations and procedures.

An institution or individual who abuses authority, commits dereliction of duty, or plays favoritism during review, thus causing adverse effect, will be disqualified for the review and punished according to laws and regulations by the competent department or the employer. If a crime is constituted, the institution or individual will be held criminally accountable.

**Article 26** Apart from the review institution specified herein for the District Chief Quality Award, no other organization and individual in the district may conduct the review of the District Chief Quality Award.

**Chapter IX Supplementary Provisions**

**Article 27** The Review Office shall make the corresponding detailed rules for implementing the materials review, onsite examination, etc. on the basis of these Measures.

**Article 28** These Measures shall come into force from the date of promulgation, and shall remain valid for five years. The *Notice of General Office of Tianhe District People’s Government of Guangzhou Municipality on Issuing the Management Measures for Review of Tianhe District Chief Quality Award* (Sui Tian Fu Ban Gui [2020] No. 1) shall be abolished simultaneously.

Form of Disclosure: Active Disclosure

General Office of Tianhe District People’s Government of Guangzhou Municipality

February 9, 2021